

Scottish Housing Regulator
5th Floor
220 High Street
Glasgow
G4 0QW

Tuesday 28 October 2025

Annual Assurance Statement 2025 on behalf of Queens Cross Housing Association Board including subsidiaries in the QC Group.

The Board is satisfied that, to the best of our knowledge, the Association is compliant with the requirements of Chapter Three of the Regulatory Framework, the Regulatory Standards of Governance and Financial Management. In relation to Tenant and Resident Safety we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical safety, fire, water and lift safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice to check and support compliance. We will continue to closely monitor our compliance in these areas.

We have adopted a continuous improvement approach to property compliance and have identified a number of actions, none of which are materially non-compliant. We have an improvement action plan that we will progress during the course of the year and will be reported to the Board at agreed intervals to ensure successful achievement.

Our assurance comes from reports, policies, advice and information which is monitored and scrutinised on an ongoing basis throughout the year to provide continuous assurance of compliance. Additionally, the evidence in the board portal incorporates relevant documents and information that contribute to our assurance, and which form the structure of the Association's business and governance activities.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We will continue to monitor our business plan, budget and financial assumptions in the context of the ongoing economic situation. We are confident that, taking account of the current economic and social environments, we continue to meet our responsibilities to our tenants, service users, regulators and funders. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation, and we will take account of updated regulatory advice as we monitor and review our Business Plan in the context of any changing situation.

We undertake to notify the SHR should there be any supplementary information or changes to the assurances reported in this statement and will make this statement available to our tenants and stakeholders by publishing it on our website.

As Chair, I was authorised by the Board at a meeting held on 28 October, to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Chair's signature
Date